

January 19, 2026

To Whom It May Concern:

In accordance with a written agreement between Appeon Inc. ("Appeon") and Ness A.T. Ltd. ("Ness"), Ness is the authorized and exclusive reseller for all Appeon products in Israel. Appeon products include PowerBuilder, PowerServer, and InfoMaker.

Per the terms of our agreement, Ness is responsible for providing front-line technical support for Appeon products. Due to the exclusivity of our agreement, no other company in Israel is authorized to provide any technical support for Appeon products.

Please feel free to contact me directly at armeen.mazda@appeon.com with any questions you might have regarding this letter.

Sincerely,



Armeen Mazda
CEO, Appeon